



# Privacy Policy

We have created this Privacy Policy to demonstrate our firm commitment to your personal privacy when visiting or interacting with our website. ExperiGreen is lawn care with a heart. Our customers are not just an account number, they are valued family members. The intent of this Policy is to help you understand how we collect, use and safeguard the information you provide us so that you can make informed decisions when interacting with our website. We will make every effort to ensure that we operate within the spirit of this Policy.

## What Information Do We Collect?

ExperiGreen Lawn Care will not share, sell or lend your information to others. We are the sole party of the information collected on this site. Some pages on our website ask you for personally identifiable information such as: name, address, city, state, zip code, email address, and phone number. In general, you remain anonymous when you visit our website.

We do not collect personally identifiable information about you unless you knowingly and willingly provide your information to us.

We use broad, non-identifying aggregate information to identify movement trends throughout our website for the purpose of improving our content and service offerings. In short, this helps us tailor our site to create a better browsing experience.

## So, What Do We Do With Your Information?

We use the information you provide us to contact you about the services available in your area. We may also use the information we collect to notify you about important changes to our website, new services, special offers we think you'll find valuable, and ask how we can better serve our customers

through surveys. Your information is not used for any other purpose and will not be given to a third party. If you later decide you do not want us to store such information, simply contact us at [customerservice@experigreen.com](mailto:customerservice@experigreen.com) and request that we remove your information from our database.

# We Protect Your Children's Identity Too

ExperiGreen Lawn Care does not actively solicit to children, and we never knowingly ask children under the age of 13 to divulge personal information. The Children's Online Privacy Protection Act (COPPA) of 1998 indicates that "children" includes anyone under the age of 13. Children are not eligible to use our service unsupervised. If you are a minor, this service can only be used in conjunction with permission and guidance from a parent or guardian. Any parent or guardian who learns that their child may have submitted personally identifiable information should contact us immediately at [customerservice@experigreen.com](mailto:customerservice@experigreen.com)

# Cookies (Not The Kind You Eat)

A cookie is a small text document that usually includes anonymous, unique identifying information. When you visit a website, that site asks your computer for permission to store a file on your hard drive which is designated for cookies. Any viewed website can send cookies to your browser if your browser's preferences allow it. Browsers settings are usually set to accept cookies, however, you have the ability to refuse cookies by altering your browser's configuration. Cookies cannot pass computer viruses or retrieve other data from your hard drive. Functionality on some of our web pages may be altered if cookies are turned off.

# Want To Chat?

We love hearing from our customers! If you have any further questions or concerns about this Policy or wish to have your information removed or altered, please send an email to [customerservice@experigreen.com](mailto:customerservice@experigreen.com) or send us a snail mail to 3840 Edison Lakes Parkway Mishawaka, IN 46545.